



Dispatch Times

Melissa Bour is Appointed to Position of Director

By: Nancy Machulskiy

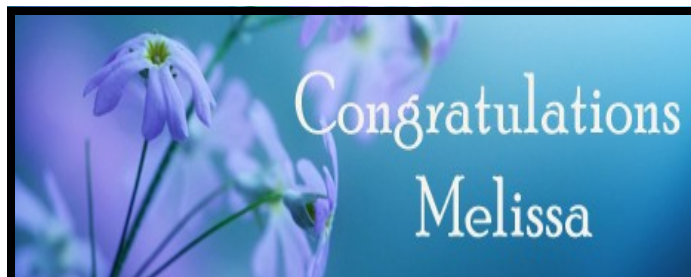


Melissa began her career with Warren County in 2000 when she was hired as a 911 Operator. After nine years, she was promoted to the position of Supervisor.

In 2012, Melissa became the LEADS/Training Coordinator. During this time, Melissa headed a project to get all LEADS entries digitized, eliminating a lot of paperwork that had to be stored and maintained. In 2014, she moved into the Operations Manager position, having responsibility to manage the daily operations in the Communications Center.

While Operations Manager, Melissa went to the Emergency Management Institute in Emmitsburg, Maryland taking their Public Information and Warning classes as well as the National Emergency Management Basic Academy. At the Texas A&M Engineering Extension Service at College Station, Texas, Melissa received her certification for Enhanced Incident Management.

When the Director's position was vacated in September, Melissa served as Interim Director. That position became permanent December 19th. Congratulations and good luck to Melissa in her new role!



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Mark Your Calendar!



January 1st
"First Day Hike"
1:00 pm at the CC
Nature Center

January 15th
MLK Day

January 27th & 28th
Paranormal Investigation, Caesar's
Creek Pioneer Village

Employee Spotlight

Employee of the Month



Doug Short
Employed since 2007

Birthdays

Shelby Davis
January 10th

Nancy Machulskiy
January 11th

Emily Smitley
January 23rd

Melissa Bour
January 25th

Milestones

Emily Smitley—1st
2 years

Joey Bishop—4th
19 years

Ashlee Rector—17th
6 years

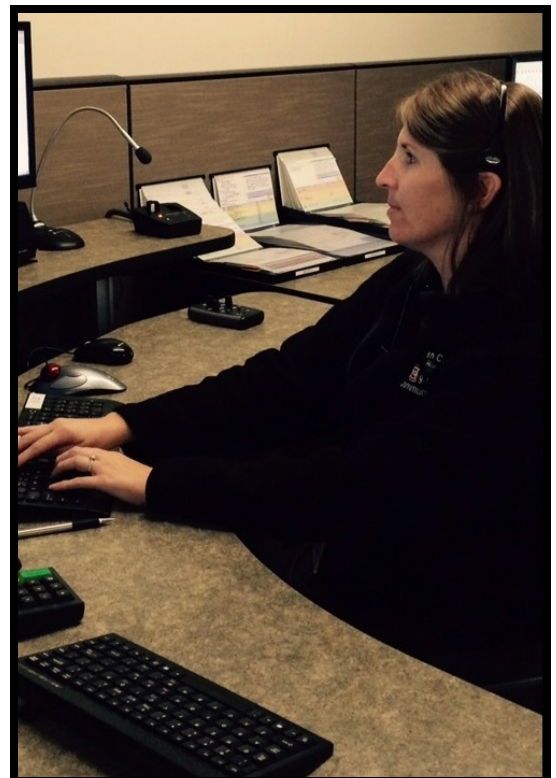


In the Limelight: ECO Ashlee Rector

Ashlee (Gibson) Rector came to Warren County in January 2012. This month she will celebrate her 6th year at the Communications Center. Ashlee came to Warren County with dispatch experience—prior to dispatching here, she dispatched for 4 years at Clinton County.

Ashlee grew up in Clinton County and graduated from Clinton Massie High School in 2000. She joined the Army and spent 5 years as an Air Traffic Controller at Ft. Bragg as well as Heidelberg and Mannheim, Germany.

In 2016, Ashlee married Tim Rector, an officer with Hamilton Township Police Department. She enjoys family life which includes watching 10 year-old daughter, Payton and 16 year-old stepson, Mason play sports. During the summer, Ashlee stays active playing some volleyball herself!

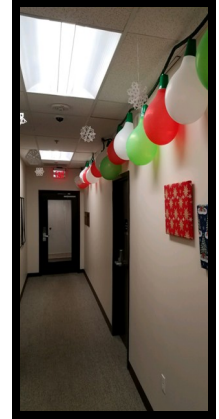
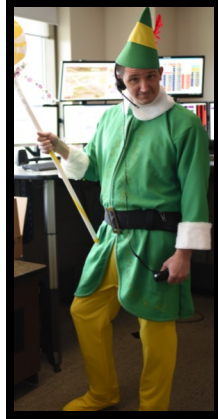


Did You Know?

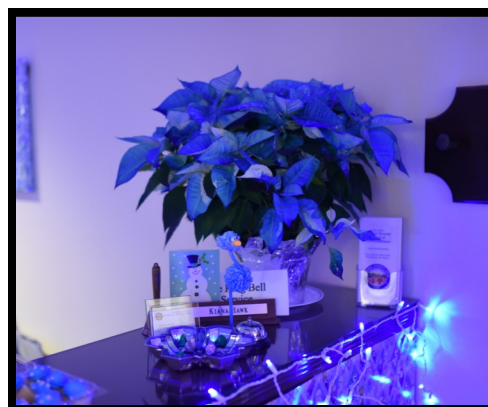
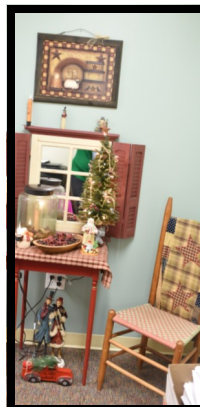
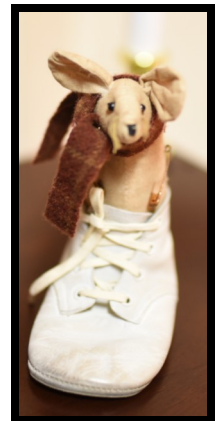
Emergency Services Takes Second Place in the Christmas Challenge!

On November 22nd, a challenge was issued by Telecommunications throughout the County to find the best decorated office for Christmas. After Telecom had thrown down the gauntlet, Emergency Services accepted the challenge and got busy decorating!

Even though everyone worked hard, we were beat out by IT who took 1st place and Telecom got 3rd ! But beware as planning has already commenced for next year's challenge and we are rolling up our sleeves and getting an early start!



Congratulations to the IT department for now and good luck to all next year!



In The Spotlight

Call of the Month—Morrow Trench Collapse

On December 28th just before noon, ECO April Kennard answered a 911 call from a supervisor at JK Excavating company advising of a worker trapped in a trench that collapsed. Upon questioning, April found out that the worker was about 14 feet down and that those on the scene did not think that he was breathing. The caller said that the trench continued to collapse as the other workers tried to help him.

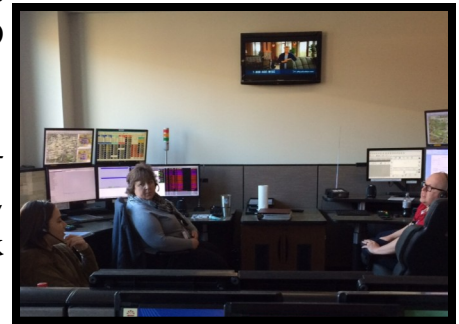


ECS Ron Kronenberger was on Fire Primary. Besides ST71, units from ST19, ST21, ST31, ST41, ST46, ST56, ST76, and ST81 responded to the scene. There were requests for the Technical Rescue Team, USAR, Red Cross, OSHA, and Warren County Building and Water Departments. Additionally, Hamilton County sent Command 400 and Little Miami School District supplied 2 busses for transportation and rehab.



Deputies Brian Lewis and Billy Langdon from WCSO were the first units on the scene. As more units and apparatus arrived, WCSO units controlled traffic and restricted access to the area.

Everyone working 2nd Shift that day—ECS's Holtel and Kronenberger and ECO's Anson, Kennard, Madden, Short, Applegate, Davis, and Feltner—played a role in this incident. Great teamwork to all involved!



Carolyn Hunter Retires after 30 Years



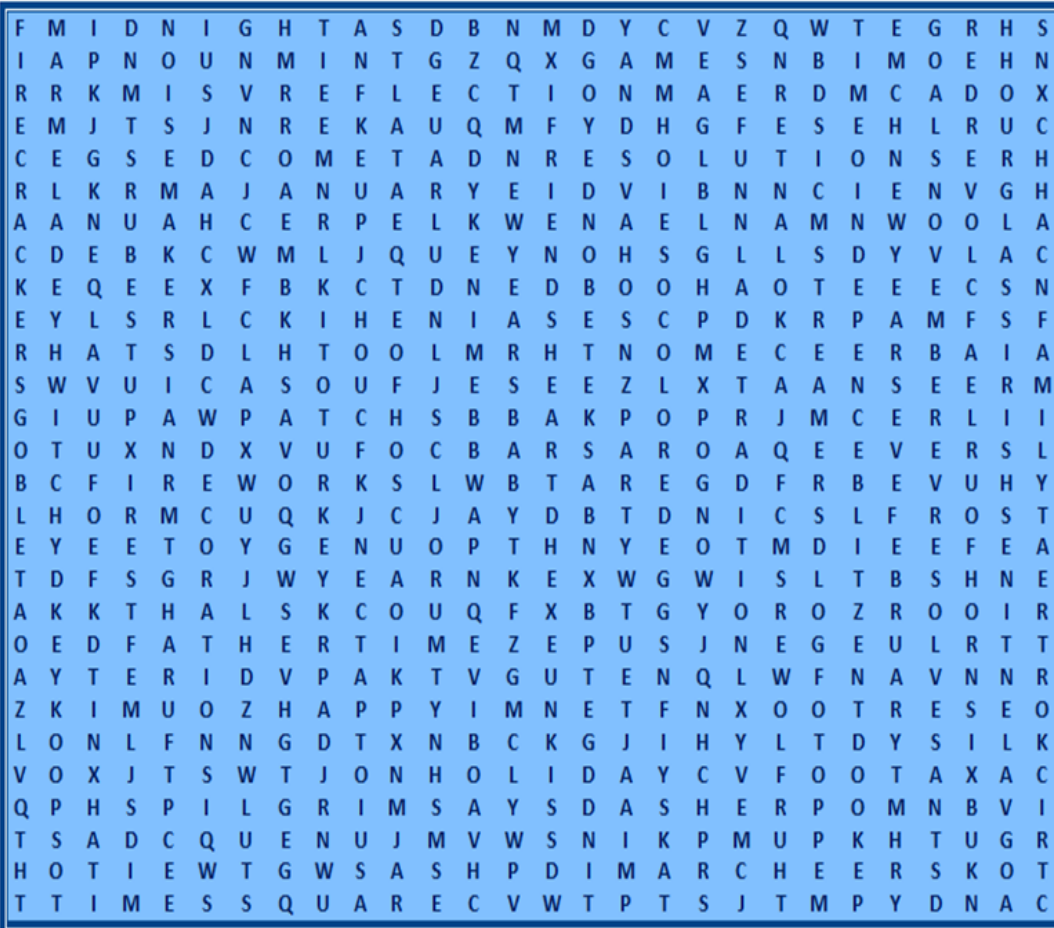
Congratulations to Carolyn Hunter on her retirement from Hamilton Township Police Department last week! Carolyn worked at the Communications Center for a little over 20 years, beginning in January 1988. She was an Emergency Communications Operator as well as a Certified Training Officer.

In April 2008, Carolyn moved to Hamilton Township Police Department where she took the position of Police Clerk. As the Police Clerk, Carolyn processed reports, filled records requests, and put together papers for Court. Carolyn was also the Evidence Custodian.

Good luck to Carolyn in her future endeavors!

Happy New Year's Word Search

by Nancy Machulskiy



MIDNIGHT
NOISEMAKERS
DECORATIONS
PARTY
NEW YEARS EVE
FATHER TIME
FAMILY
FRIENDS
BELLS

RESOLUTIONS
COUNTDOWN
NEW BEGINNINGS
GOALS
TOAST
NEW YEARS BABY
HOLIDAY
FIREWORKS
CHEER

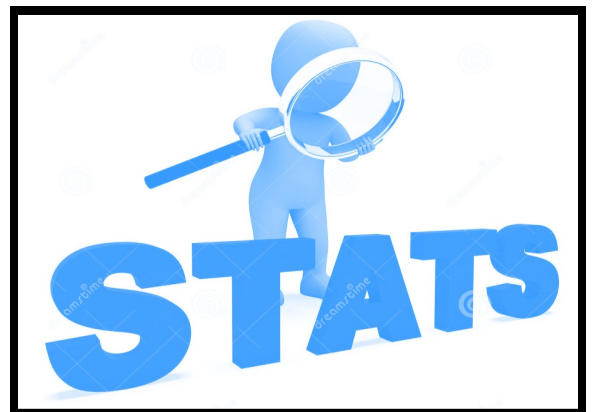
HORNS
CELEBRATE
STREAMERS
GAMES
JANUARY
GOBLET
FIRECRACKERS
KISS
HATS

FUN
REFLECTION
RESOLVE
HOPE
HOURGLASS
TIMES SQUARE
TRADITION
HAPPY
CONFETTI



For Your Information...

Some of you may have noticed this month that the Dispatch Stats in this month's issue are the same ones that were in last month's issue of Dispatch Times. No—it isn't an error! Since the stats are not available until after the first of each month and our goal is to try and get the new issue out on the first of the month, we have changed back to running the stats for the month before last.



Where Am I?

If you know the location where this picture was taken, email us at melissa.bour@wcoh.net no later than January 26th. Everyone that has the correct answer will be entered into a drawing for a prize. Include your name, phone number, department you work for and your guess of the location and any other details. Don't forget to check back next month to see if you are the one that won!

Congrats to Richard Mascarella with Monroe F.D. for guessing that last month's picture was taken at Grandma's Gardens Landscaping in Clearcreek Twp. Stop by dispatch before January 31, 2018 to pick up your prize!



November Monthly Dispatch Stats

	Total	First Shift	Second Shift	Third Shift
Created the Most Incidents	8672	Kelly Fiebig 505 Calls	Tonya Cornett 477 Calls	Andrew Jackson 795 Calls
Most Status Changes	47,480	Carmen Carson 2,329	Tonya Cornett 2,703	Samuel LeMaster 3,182
Total 911 Calls Received	8,119 Calls	1,422 Calls	3,238 Calls	3,459 Calls
Total 7-Digit Calls Received	8,841	1,430 Calls	4,086 Calls	3,325 Calls
Busiest Day (Based on 911 & Admin Calls)	Wednesday 11/4 682 Calls			
Busiest Time of Day (Based on 911 & Admin Calls)	16:00-17:00 2,248 Calls			



Warren County Emergency Services

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